



West Cornwall Community Wheels
 Units 1 & 2 Foundry House, Foundry House, Hayle, Cornwall TR27 4HH
 Telephone: 01736 757364

COMMUNITY WHEELS MEMBERSHIP FORM

All information will be dealt with in the strictest confidence

Title (Mr.Mrs.Ms.) Surname First Name.....

Address.....

..... Post Code

Telephone Number Date of Birth

Just a little information about you:- please tick whichever applies

Do you use a wheelchair? Yes No

(if yes, is it Electric Manual Special)

Can you transfer to a bus seat Yes No

Do you use a walking aid e.g. crutches, frame etc.? Yes No

(If yes please give details)

Are you visually impaired? Yes No

Do you have a hearing impairment? Yes No

Do you have an assistance dog? Yes No

Will you be using a child's pushchair? Yes No

Are you registered disabled? Yes No

Do you have a mobility problem? Yes No

Will you have an escort with you? Yes No

Are you on Jobseekers Allowance? Yes No

Income Support? Yes No

P.T.O.

Please tell us anything else that you think we should know about you, for example, your disability, medication, allergies or any special equipment you may need, etc. **(You do not have to be on benefits or have a disability to use this service)**

Please tell us about someone we could contact in an emergency.

Name: Telephone Number:

Address:.....

..... Post Code:

Their relationship to you - for example, daughter, wife, friend etc.

.....

If you have a concessionary bus pass please can you write the number below (the number is written across the front of the card)

.....

Please sign and return this form if you agree to abide by the regulations attached.

Name..... Signature.....

Date.....

Please return to- **West Cornwall Community Wheels CIC,**
Units 1&2 Foundry House, Foundry Square, Hayle, TR27 4HH.

West Cornwall Community Wheels

HOW DO I BOOK?

Bookings can be made by calling the office on 01736 757364 Monday to Friday, answer phone available 24 hours. Bookings must be made by the day before you wish to travel. Bookings will be taken on a first come first served basis and therefore early booking is recommended.

WHICH AREA DO YOU COVER?

Hayle Area Dial A Ride covers the parishes of Hayle, St Erth and Gwinear - Gwithian

The Six Parishes Dial A Ride covers the parishes of Crowan, Sithney, Germoe, Perranuthnoe, Breage and St Hilary

The East Lizard Dial A ride covers the parishes of St Anthony, St Martin, St Keverne, Mawgan & Manaccan

WHERE WILL I BE PICKED UP FROM?

We will bring the bus as close to your home as possible, if we can't collect you from home we will arrange a suitable pick up point.

WHO CAN USE THIS SERVICE?

Any resident who has no transport or difficulties accessing or using public or private transport, may be eligible. **You do not have to be on benefits or have a disability to use this service. Please call and ask if you are unsure, we transport passengers of all ages.**

CONDITIONS OF USE - These guidelines are for your safety and the safety of other passengers

Seatbelts must be worn at all times unless you are medically exempt in which case you must show a doctor's certificate. Failure to wear a seatbelt will result in the passenger being asked to leave the minibus and cancellation of their membership.

All of our buses are non smoking vehicles and smoking will not be permitted.

Food and drink may not be consumed on the vehicle.

Strictly NO ALCOHOL is to be consumed on the minibus at anytime.

If you are bringing a child who requires a car seat and you do not have your own please ensure you ring the office to let us know as we may be able to provide one but this is not guaranteed.

Children will not be allowed to stay in pushchairs on the vehicle.

Parents are responsible for their children's behaviour; please make sure they do not distract the driver.

Please respect other passengers and the driver.

It is the responsibility of the driver to ensure the safety of the passengers, please listen to the instructions given by the driver at all times.

We will do all we can to make your journey as easy as possible, we hope you enjoy travelling with us!